

## **Madame Make-up & Hair Service Agreement**

\* If there are any changes you want made before your wedding day, let us know immediately. We will be calling you to confirm total head count one (1) week in advance. We will not allow any additional people on the day of the wedding. Please let us know as soon as possible if there are any add-ons.

\* Please come with your face and hair clean, dry and free from any product. We will not blow dry hair on the day of the wedding; all this does is take time away from the services we have been asked to perform.

\* DO NOT tweeze or wax the day before. You may run the risk of swelling.

\* There will be an additional \$20.00 fee added to your account for any appointments before 9:00 a.m. There will also be an additional travel fee rolled into your balance for on-location services outside of San Antonio.

\* Also, **prices do not include parking expense for traveling to hotels.**

\* We are By Appointment Only and we will not run someone else's appointment behind because you are late.

\* **The "Leroy" Act:** If you are 15 minutes late to your scheduled time on your wedding day, there will be an additional charge of \$50.00 added to your balance. If you are 30 minutes late, then we will not be able to do the service requested.

\* After services are completed, there are NO REFUNDS AT ALL, FOR ANY REASON. NO EXCEPTIONS!

\* We cannot guarantee that it will be the same person the day of the wedding that did your initial consultation. We very much try to make this happen, however due to the fact we travel on location, there are sometimes complications (such as: traffic, highway construction, external circumstances that are out of our control). In the event another stylist is called in to perform your service(s), they have been specifically briefed on your file. All of our stylists have extensive training with Madame Make-up & Hair to fulfill your needs. Given the on-location demands, we are all skilled at duplicating each other's work.

\* Final payment is due on the day of the wedding or final event. We do not accept payment plans of any sort.

Madame Make-up & Hair \_\_\_\_\_

Client \_\_\_\_\_ Date: \_\_\_\_\_